2006 Quality of Health Care Survey

Prepared by Princeton Survey Research Associates International for the Commonwealth Fund

11.08.2006

2006 Field Dates: 5.30.2006– 10.19.2006 Total Sample Size: 3,535 (Ages 18 and older)

Margin of Error = $\pm 2\%$ for results based on full sample

Q1. In general, how would you describe your own health? Would you say it is excellent, very good, good, only fair, or poor?

	2006
UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Excellent	21%
Very good	31%
Good	31%
Only fair	12%
Poor	5%
Don't know	*
Refused	*

Q2a. In the last 2 years, have you visited a doctor or medical clinic for any reason, including check-ups?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	82%
No	18%
Don't know	*
Refused	*

Q2b. In the last 2 years, have you visited the emergency room?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	29%
No	71%
Don't know	*
Refused	*

Q2c. In the last 2 years, have you been admitted to the hospital?

| 2006 UNWEIGHTED BASE | 3535 WEIGHTED BASE | 3535 Yes | 20% No | 80% Don't know | * Refused | -

Q3. And what about in the last 12 months, have you visited a doctor or medical clinic for any reason, including check-ups, or visits to the emergency room or hospital?

Based on respondents with a health care visit in the last 2 years

 UNWEIGHTED BASE
 3011

 WEIGHTED BASE
 2978

 Yes
 84%

 No
 16%

 Don't know
 *

 Refused
 *

Q4. Where do you <u>USUALLY</u> go when you are sick OR need health care? To a doctor's office or private clinic, a community health center or other public clinic or a hospital outpatient department, a hospital emergency room, or some other place?

	2006
UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Doctor's office or private clinic	71%
Community health center or other public clinic	11%
Hospital outpatient department	5%
Hospital emergency room	5%
Some other place	3%
No regular place of care (Volunteered)	5%
Don't know	1%
Refused	*

Q5. Do you have a regular doctor you usually go to when you are sick or need health care?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	77%
No	23%
Has more than one regular doctor (Volunteered)	*
Don't know	*
Refused	*

Q5a. Now thinking about the regular doctor you see more than others or who you consider your main regular doctor, is this person male or female? / Is this person male or female?

Based on respondents who have a regular doctor

 UNWEIGHTED BASE
 2660

 WEIGHTED BASE
 2724

 Male
 72%

 Female
 27%

 Don't know
 1%

 Refused
 *

Q5b. What is the race or ethnicity of this person? Is this person white, black or African American, Hispanic or Latino, Asian, Native Hawaiian or other Pacific Islander, American Indian or Alaskan Native or some other background?

Based on respondents who have a regular doctor

UNWEIGHTED BASE	2660
WEIGHTED BASE	2724
White	69%
Black or African American	4%
Hispanic or Latino	5%
Asian	7%
Native Hawaiian or other Pacific Islander	1%
American Indian or Alaskan Native	2%
Other	7%
Don't know	4%
Refused	1%

Q6. Is there one PLACE you usually go to for most of your medical care? Please do not include the hospital emergency room.

Based on respondents who do not have a regular doctor, has more than one doctor, does not know, or has refused

UNWEIGHTED BASE	904
WEIGHTED BASE	821
Yes	38%
No	61%
Don't know	1%
Refused	1%

Q7. How long have you been [seeing this doctor / going to this place] for your medical care?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Less than 1 year	10%
1 to 2 years	16%
3 to 5 years	22%
More than 5 years	51%
Don't know	*
Refused	*

Q8. About how many doctors practice in that office? Would you say 1, 2 to 9, or 10 or more?

Based on respondents who go to a doctor's office/private clinic

UNWEIGHTED BASE	2355
WEIGHTED BASE	2498
One	20%
2-9	64%
10 or more	11%
Don't know	5%
Refused	*

Q9. The last time you were sick or needed medical attention in the past 2 years, how quickly could you get an appointment to see a doctor or health professional? Did you get an appointment...?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
On the same day	41%
The next day	16%
In 2 to 3 days	13%
In 4 to 5 days	3%
In 6 to 7 days	2%
After more than a week	8%
Never able to get an appointment (Volunteered)	2%
Not sick nor needed medical attention in past 2 years (Volunteered)	10%
Went to ER/Urgent care where an appointment was not needed (Volunteered)	3%
Don't know (DO NOT READ)	3%
Refused (DO NOT READ)	*

Q10a. How difficult is it to contact your doctor or a medical person at your regular place of care over the telephone about a health problem—very difficult, somewhat difficult, not too difficult, or not at all difficult?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Very difficult	6%
Somewhat difficult	8%
Not too difficult	26%
Not at all difficult	55%
Don't know	4%
Refused	1%

Q10b. How difficult is it to get care or the medical advice you need in the evenings or weekends-very difficult, somewhat difficult, not too difficult, or not at all difficult?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Very difficult	15%
Somewhat difficult	17%
Not too difficult	18%
Not at all difficult	30%
Don't know	20%
Refused	1%

Q11. Can you communicate by e-mail [with your doctor / the medical person at your regular place of care]?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Yes	22%
No	44%
I do not have access to a computer (Volunteered)	11%
Don't know	23%
Refused	*

Q12. Would you like to communicate with your doctor by e-mail?

Based on respondents who cannot communicate with doctor via e-mail

UNWEIGHTED BASE	2257
WEIGHTED BASE	2365
Yes	28%
No	59%
I do not have access to a computer (Volunteered)	10%
Don't know	3%
Refused	*

Q13. And thinking about your visits to your regular doctor or regular place for care, how often do you find the visits well organized and running on time? Would you say always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	35%
Often	33%
Sometimes	19%
Rarely	6%
Never	5%
Don't know	1%
Refused	*

Q14a. When you visit [your regular doctor / the place you usually go to for medical care], how often does the doctor listen carefully to you—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	77%
Often	15%
Sometimes	5%
Rarely	2%
Never	*
Don't know	1%
Refused	*

Q14b. When you visit [your regular doctor / the place you usually go to for medical care], how often does the doctor explain things in a way you can understand—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	78%
Often	13%
Sometimes	5%
Rarely	1%
Never	1%
Don't know	1%
Refused	*

Q14c. When you visit [your regular doctor / the place you usually go to for medical care], how often does the doctor spend enough time with you—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	64%
Often	22%
Sometimes	8%
Rarely	3%
Never	1%
Don't know	1%
Refused	*

Q15. Do you feel comfortable asking your doctor questions?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	94%
No	3%
No regular doctor/place of care (Volunteered)	2%
Don't know	*
Refused	*

Q16. In the last 2 years, have you ever left a doctor's office without getting important questions answered?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	12%
No	84%
No regular doctor/place of care (Volunteered)	3%
Don't know	1%
Refused	*

Q17a. When you need care or treatment, how often does [your regular doctor / the place you usually go to for medical care] give you clear instructions so that you know what to do or what symptoms to watch for—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	74%
Often	18%
Sometimes	5%
Rarely	1%
Never	1%
Don't know	1%
Refused	*

Q17b. When you need care or treatment, how often does [your regular doctor / the place you usually go to for medical care] make clear the specific goals and plan for you treatment—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	67%
Often	18%
Sometimes	7%
Rarely	2%
Never	2%
Don't know	3%
Refused	1%

Q17c. When you need care or treatment, how often does [your regular doctor / the place you usually go to for medical care] tell you about treatment choices and ask for your ideas and opinions—always, often, sometimes, rarely or never?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Always	46%
Often	21%
Sometimes	17%
Rarely	5%
Never	6%
Don't know	5%
Refused	*

Q18. When you visit your [doctor / the place you usually go to for medical care], are you involved as much as you want to be in decisions about your care and treatment?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Yes	92%
No	6%
Don't know	1%
Refused	*

Q19. Do you take any prescription medications on a regular or on-going basis?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes, take a prescription on a regular basis	52%
No, do not	48%
Don't know	*
Refused	*

Q20a. In past 2 years, has a doctor reviewed with you the medications you take, including those prescribed by other doctors?

Based on respondents who are taking medications on a regular basis

UNWEIGHTED BASE	1807
WEIGHTED BASE	1845
Yes	79%
No	19%
Don't know	1%
Refused	*

Q20b. In past 2 years, has a doctor explained the side effects of the medications you are taking?

Based on respondents who are taking medications on a regular basis

UNWEIGHTED BASE	1807
WEIGHTED BASE	1845
Yes	78%
No	21%
Don't know	1%
Refused	*

Q21a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree? My doctor is extremely thorough and careful.

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Strongly agree	71%
Somewhat agree	24%
Somewhat disagree	3%
Strongly disagree	1%
Don't know	1%
Refused	*

Q21b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree? I completely trust my doctor's decisions about which medical treatments are best for me.

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Strongly agree	61%
Somewhat agree	33%
Somewhat disagree	3%
Strongly disagree	2%
Don't know	1%
Refused	*

Q22. Would you definitely, to some extent, or not at all recommend your doctor to your family and friends?

Based on respondents who have a regular doctor

UNWEIGHTED BASE	2660
WEIGHTED BASE	2724
Definitely	84%
To some extent	11%
Not at all	4%
Don't know	1%
Refused	*

Q23. In the past 2 years when you visited a doctor, did you EVER fill out a questionnaire or form to rate your medical care experiences?

Based on respondents who have visited a doctor or medical clinic in the last 2 years

UNWEIGHTED BASE	2935
WEIGHTED BASE	2902
Yes	32%
No	64%
Don't know	4%
Refused	*

Q24a. How easy or difficult is it for you to read and understand the instructions on a prescription bottle about how to take a medicine—very easy, somewhat easy, somewhat difficult, or very difficult?

	2006
UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Very easy	77%
Somewhat easy	15%
Somewhat difficult	3%
Very difficult	1%
Don't get a prescription/any information from doctor (Volunteered)	2%
Don't know	1%
Refused	*

Q24b. How easy or difficult is it for you to read and understand WRITTEN information that you receive from doctors or other medical personnel about your health—very easy, somewhat easy, somewhat difficult, or very difficult?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Very easy	50%
Somewhat easy	29%
Somewhat difficult	10%
Very difficult	5%
Don't get a prescription/any information from doctor (Volunteered)	4%
Don't know	3%
Refused	*

Q25a. In the past 2 YEARS, when getting care for a medical problem, was there EVER a time when test results or medical records were not available at the time of your scheduled appointment?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	12%
No	82%
Never seen a doctor (Volunteered)	4%
Don't know	2%
Refused	*

Q25b. In the past 2 YEARS, when getting care for a medical problem, was there EVER a time when doctors ordered a medical test that you felt was unnecessary because the test had already been done?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	9%
No	85%
Never seen a doctor (Volunteered)	4%
Don't know	2%
Refused	*

Q26. You mentioned you went to the [ER / hospital] in the past 2 years. After you went there, did your [regular doctor / the doctors at the place where you usually get medical care] seem informed and up-to-date about the care that you had received in the [ER / hospital]?

Based on respondents who have a regular doctor or usual place for medical care AND went to the emergency room or was admitted to the hospital in the last 2 years

UNWEIGHTED BASE	1071
WEIGHTED BASE	1174
Yes	74%
No	18%
Did not see doctor after the ER/hospitalization (Volunteered)	3%
Don't know	5%
Refused	*

Q27. In the past two years have you seen a different doctor like a specialist for a particular health problem [in addition to the doctor you see regularly / in addition to the doctors at the place where you usually get medical care]?

Based on respondents who have a regular doctor or usual place for medical care

UNWEIGHTED BASE	2958
WEIGHTED BASE	3030
Yes	52%
No	47%
Don't know	1%
Refused	*

Q28a. Thinking about this OTHER DOCTOR OR SPECIALIST, [did your regular doctor / did the doctors at the place where your usually get medical care] help you decide who to see?

Based on respondents who have a regular doctor or usual place for medical care AND have seen a specialist

1451
1581
63%
36%
*
1%
-

Q28b. Thinking about this OTHER DOCTOR OR SPECIALIST, [did your regular doctor / did the doctors at the place where your usually get medical care] communicate with him/her about your medical care or history?

Based on respondents who have a regular doctor or usual place for medical care AND have seen a specialist

UNWEIGHTED BASE	1451
WEIGHTED BASE	1581
Yes	66%
No	24%
Didn't need any help (Volunteered)	*
Don't know	10%
Refused	-

Q29a. After you saw this OTHER DOCTOR OR SPECIALIST, [did your regular doctor / did the doctors at the place where your usually get medical care] seem informed and up-to-date about the care you received from the specialist?

Based on respondents who have a regular doctor or usual place for medical care AND have seen a specialist

UNWEIGHTED BASE	1451
WEIGHTED BASE	1581
Yes	72%
No	19%
Didn't need any help (Volunteered)	2%
Don't know	7%
Refused	*

Q29b. After you saw this OTHER DOCTOR OR SPECIALIST, [did your regular doctor / did the doctors at the place where your usually get medical care] help you understand or make decisions about information or care you received from the other doctor?

Based on respondents who have a regular doctor or usual place for medical care AND have seen a specialist

UNWEIGHTED BASE	1451
WEIGHTED BASE	1581
Yes	59%
No	34%
Didn't need any help (Volunteered)	4%
Don't know	3%
Refused	*

Q30. Has there been a time in the last two years when you didn't follow the doctor's advice or treatment plan, including getting a recommended test or seeing a referred doctor?

Based on respondents who have had a doctor's visit in the last 2 years

 UNWEIGHTED BASE
 2935

 WEIGHTED BASE
 2902

 Yes
 19%

 No
 80%

 Don't know
 1%

 Refused
 *

Q31a. Did you not follow the doctor's advice or treatment plan because you didn't understand what you were supposed to do?

Based on respondents who did not follow their doctor's advice or treatment plan

UNWEIGHTED BASE 569
WEIGHTED BASE 552
Yes 6%
No 93%
Don't know *
Refused -

Q31b. Did you not follow the doctor's advice or treatment plan because you disagreed with what the doctor wanted you to do?

Based on respondents who did not follow their doctor's advice or treatment plan

 UNWEIGHTED BASE
 569

 WEIGHTED BASE
 552

 Yes
 46%

 No
 52%

 Don't know
 2%

 Refused
 *

Q31c. Did you not follow the doctor's advice or treatment plan because it cost too much?

Based on respondents who did not follow their doctor's advice or treatment plan

UNWEIGHTED BASE 569
WEIGHTED BASE 552
Yes 27%
No 73%
Don't know 1%
Refused -

Q31d. Did you not follow the doctor's advice or treatment plan because it was too difficult to do?

Based on respondents who did not follow their doctor's advice or treatment plan

UNWEIGHTED BASE 569
WEIGHTED BASE 552
Yes 18%
No 82%
Don't know *
Refused -

Q31e. Did you not follow the doctor's advice or treatment plan because the doctor's advice went against your personal beliefs?

Based on respondents who did not follow their doctor's advice or treatment plan

UNWEIGHTED BASE 569
WEIGHTED BASE 552
Yes 21%
No 78%
Don't know 1%
Refused *

Q31f. Did you not follow the doctor's advice or treatment plan because of the potential side effects of the drug or treatment?

Based on respondents who did not follow their doctor's advice or treatment plan

UNWEIGHTED BASE 569
WEIGHTED BASE 552
Yes 36%
No 63%
Don't know 1%
Refused -

Q32. When you think about your health care in general, how often do you receive the health care <u>YOU need WHEN you need it</u>? Would you say always, often, sometimes, rarely or never?

UNWEIGHTED BASE 3535 WEIGHTED BASE 3535 59% Always Often 21% Sometimes 11% Rarely 3% 3% Never Don't know 2% Refused

Q33a. Thinking about all of the experiences you have had with health care visits in the last two years, have you felt that the doctor or medical staff you saw treated you unfairly or with disrespect because of your ability to pay for the care or the type of health insurance you have?

Based on respondents who have visited the doctor or medical clinic OR been admitted to the hospital in last 2 years

UNWEIGHTED BASE	2965
WEIGHTED BASE	2923
Yes	8%
No	91%
Don't know	1%
Refused	*

Q33b. Thinking about all of the experiences you have had with health care visits in the last two years, have you felt that the doctor or medical staff you saw treated you unfairly or with disrespect because of how well you speak English?

Based on respondents who have visited the doctor or medical clinic OR been admitted to the hospital in last 2 years

UNWEIGHTED BASE	2965
WEIGHTED BASE	2923
Yes	3%
No	96%
Don't know	1%
Refused	*

Q33c. Thinking about all of the experiences you have had with health care visits in the last two years, have you felt that the doctor or medical staff you saw treated you unfairly or with disrespect because of your race or ethnic background?

Based on respondents who have visited the doctor or medical clinic OR been admitted to the hospital in last 2 years

UNWEIGHTED BASE	2965
WEIGHTED BASE	2923
Yes	4%
No	95%
Don't know	1%
Refused	*

Q34a. In the last 12 months, was there any time when you did NOT fill a prescription for medicine because of the COST?

	2006*
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	18%
No	82%
Don't know	*
Refused	*

Q34b. In the last 12 months, was there any time when you SKIPPED a medical test, treatment or follow-up recommended by a doctor because of the COST?

	2006 [*]
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	12%
No	88%
Don't know	*
Refused	*

^{*} Base modified to 19 and older to match Biennial Survey parameters.

Q34c. In the last 12 months, was there any time when you had a medical problem but DID NOT go to a doctor or clinic because of the COST?

	2006*
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	15%
No	84%
Don't know	*
Refused	*

Q34d. In the last 12 months, was there any time when you did not see a specialist when you or your doctor thought you needed one because of the COST?

2006
3475
3463
9%
90%
1%
*

Q35. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist when filling a prescription at a pharmacy or while hospitalized?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	5%
No	91%
Never needed medication or prescription (Volunteered)	3%
Don't know	*
Refused	*

Q36. Have you had any blood tests, x-rays, or any other tests in the past 2 years?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	74%
No	25%
Don't know	*
Refused	*

Q37. The last time you had blood tests, x-rays, or any other tests, did someone follow-up to give you the test results?

Based on respondents who have had any blood tests, x-rays, or any other tests in the past 2 years

UNWEIGHTED BASE 2642
WEIGHTED BASE 2630
Yes 86%
No 13%
Don't know 1%
Refused *

^{*} Base modified to 19 and older to match Biennial Survey parameters.

Q38a. In the past 2 years, have you been given incorrect results for any blood tests, x-rays, or any other tests?

Based on respondents who have had any blood tests, x-rays, or any other tests in the past 2 years

 UNWEIGHTED BASE
 2642

 WEIGHTED BASE
 2630

 Yes
 4%

 No
 94%

 Don't know
 2%

 Refused
 *

Q38b. In the past 2 years, have you experienced delays in being notified about abnormal test results?

Based on respondents who have had any blood tests, x-rays, or any other tests in the past 2 years

UNWEIGHTED BASE 2642
WEIGHTED BASE 2630
Yes 8%
No 92%
Don't know *
Refused *

Q39. Does a disability, handicap or chronic disease keep you from working full time or limit housework or other daily activities?

| 2006 | UNWEIGHTED BASE | 3475 | WEIGHTED BASE | 3463 | Yes | 17% | No | 83% | Don't know | * Refused | *

Q40a. In the past five years, has a doctor told you that you have any of the following health problems or conditions—Diabetes or sugar diabetes?

| 2006 UNWEIGHTED BASE | 3535 WEIGHTED BASE | 3535 Yes | 10% No | 90% Don't know | * Refused | *

Q40b. In the past five years, has a doctor told you that you have any of the following health problems or conditions—High blood pressure?

| 2006 UNWEIGHTED BASE | 3535 WEIGHTED BASE | 3535 Yes | 27% No | 72% Don't know | * Refused | *

* Base modified to 19 and older to match Biennial Survey parameters.

Q40c. In the past five years, has a doctor told you that you have any of the following health problems or conditions—Asthma, bronchitis, emphysema, or other lung conditions?

UNWEIGHTED BASE 3535
WEIGHTED BASE 3535
Yes 14%
No 86%
Don't know *
Refused *

Q40d. In the past five years, has a doctor told you that you have any of the following health problems or conditions—Heart disease, heart failure or heart attack?

UNWEIGHTED BASE 3535
WEIGHTED BASE 3535
Yes 8%
No 91%
Don't know *
Refused *

Q41. Do you regularly check your own blood pressure?

Based on respondents who have high blood pressure OR heart disease, heart failure, or heart attack

UNWEIGHTED BASE 806
WEIGHTED BASE 786
Yes 46%
No 54%
Don't know *
Refused -

Q42. The last time you or your doctor checked your blood pressure was the high number or the systolic OVER 140?

Based on respondents who have high blood pressure OR heart disease, heart failure, or heart attack AND checks own blood pressure

UNWEIGHTED BASE 427
WEIGHTED BASE 364
Yes 23%
No 72%
Not sure, but it was normal (Volunteered) 2%
Not sure, but it was NOT normal (Volunteered) *
Don't know 2%
Refused -

Q43. The last time you or your doctor checked your blood pressure was the low number, or diastolic, OVER 90?

Based on respondents who have high blood pressure OR heart disease, heart failure, or heart attack AND checks own blood pressure

 UNWEIGHTED BASE
 427

 WEIGHTED BASE
 364

 Yes
 18%

 No
 76%

 Not sure, but it was normal (Volunteered)
 2%

 Not sure, but it was NOT normal (Volunteered)
 *

 Don't know
 3%

 Refused

Q44. In the last 2 weeks, how often did you monitor your own blood sugar—would you say...NEVER, once, 2 times, 2-3 times per week, 1 time per day, or 2 or more times per day?

Based on respondents who have diabetes

UNWEIGHTED BASE	413
WEIGHTED BASE	339
Never	19%
Once during the past 2 weeks	5%
2 times during the past 2 weeks	10%
2-3 times per week	13%
Once per day	22%
2 or more times per day	27%
Do not check own blood sugar (Volunteered)	4%
Don't know	*
Refused	*

Q45. In the last 2 weeks, how often did you keep your blood sugar or glucose between 80 and 150—would you say most of the time, sometimes, rarely or never?

Based on respondents who have diabetes AND monitors own blood sugar

UNWEIGHTED BASE	339
WEIGHTED BASE	273
Most of the time	66%
Sometimes	20%
Rarely or Never	11%
Don't know	4%
Refused	*

Q46. Do you use inhalers or other medications?

Based on respondents who have asthma, bronchitis, emphysema, or other lung conditions

UNWEIGHTED BASE	220
WEIGHTED BASE	303
Yes	65%
No	35%
Don't know	*
Refused	_

Q47. How confident are you that you can adjust your medicines for your shortness of breath—very confident, somewhat confident, not too confident, or not at all confident?

Based on respondents who have asthma, bronchitis, emphysema, or other lung conditions

UNWEIGHTED BASE	220
WEIGHTED BASE	303
Very confident	71%
Somewhat confident	17%
Not too confident	1%
Not at all confident	1%
Don't know	6%
Refused	3%

Q48. In the past two years, have you been in the hospital or visited an emergency room because of any of these problems?

Based on respondents who have diabetes OR high blood pressure OR asthma or other lung problems OR heart disease

UNWEIGHTED BASE 1439
WEIGHTED BASE 1429
Yes 17%
No 83%
Don't know *
Refused -

Q49. Has any doctor or nurse you see for your condition(s) given you a plan to manage your own care at home?

Based on respondents who have diabetes OR high blood pressure OR asthma or other lung problems OR heart disease

UNWEIGHTED BASE 1439
WEIGHTED BASE 1429
Yes 61%
No 38%
Don't know 1%
Refused *

Q50. How confident are you that you can control and manage your health problems? Are you very confident, somewhat confident, not too confident or not at all confident?

Based on respondents who have diabetes OR high blood pressure OR heart disease

UNWEIGHTED BASE 1234
WEIGHTED BASE 1145
Very confident 67%
Somewhat confident 27%
Not too confident 3%
Not at all confident 2%
Don't know 1%
Refused *

Q51a. Next I will ask you about some tests given by doctors or other health professionals that screen for medical conditions. Did you have your cholesterol checked within the past five years or not?

2006*
UNWEIGHTED BASE 3475
WEIGHTED BASE 3463
Yes 71%
No 27%
Don't know 2%
Refused *

Q51b. Next I will ask you about some tests given by doctors or other health professionals that screen for medical conditions. Did you have a mammogram within the past two years or not?

Based on female respondents who are 40 years of age or older

UNWEIGHTED BASE 1423
WEIGHTED BASE 1177
Yes 75%
No 25%
Don't know *
Refused *

^{*} Base modified to 19 and older to match Biennial Survey parameters.

Q51c. Next I will ask you about some tests given by doctors or other health professionals that screen for medical conditions. Did you have a screening for colon cancer within the past two years or not?

Based on respondents who are 50 years of age or older

UNWEIGHTED BASE	1459
WEIGHTED BASE	1426
Yes	48%
No	51%
Don't know	1%
Refused	*

Q51d. Next I will ask you about some tests given by doctors or other health professionals that screen for medical conditions. Did you have a blood test or rectal exam for prostate cancer within the past two years or not?

Based on male respondents who are 40 years of age or older

UNWEIGHTED BASE	765
WEIGHTED BASE	1002
Yes	59%
No	39%
Don't know	2%
Refused	*

Q51e. Next I will ask you about some tests given by doctors or other health professionals that screen for medical conditions. Did you have a flu shot within the past year or not?

Based on respondents who are 65 years of age or older

UNWEIGHTED BASE	659
WEIGHTED BASE	599
Yes	68%
No	32%
Don't know	*
Refused	*

Q52. In the last 2 years, did your doctor's office remind you to schedule <u>preventive</u> care that you were due to receive—for example: a flu shot, cancer screening, or eye exam?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	52%
No	45%
Do not have a doctor's office (Volunteered)	2%
Don't know	1%
Refused	*

Q53. Do you currently smoke cigarettes?

	2006
UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	23%
No	77%
Don't know	-
Refused	*

Q54a. In the past 2 years, has a doctor talked to you about the health risks of smoking and ways to quit?

Based on those who currently smoke cigarettes

UNWEIGHTED BASE	599
WEIGHTED BASE	817
Yes	73%
No	21%
Did not see a doctor (Volunteered)	5%
Don't know	*
Refused	*

Q54b. In the past 2 years, has a doctor talked to you about exercise and having a healthy diet and weight?

UNWEIGHTED BASE	3535
	0000
WEIGHTED BASE	3535
Yes	62%
No	36%
Did not see a doctor (Volunteered)	2%
Don't know	*
Refused	*

Q54c. In the past 2 years, has a doctor talked to you about any emotional concerns that many be affecting your health (for example, depression or stress)?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	25%
No	73%
Did not see a doctor (Volunteered)	2%
Don't know	*
Refused	*

Q55. Do you speak a language other than English at home?

Based on interviews that were conducted in English

UNWEIGHTED BASE 3000
WEIGHTED BASE 3286
Yes 15%
No 85%
Don't know Refused *

Q56. During the last 2 years, did you need an interpreter to help you speak with a doctor?

Based on interviews that were conducted in Spanish OR respondents who speak a language other than English at home

UNWEIGHTED BASE 1409
WEIGHTED BASE 741
Yes 14%
No 85%
Don't know 1%
Refused *

Q57. Not counting any interpreter services provided by family or friends, were you provided interpreter services to help you speak with a doctor during the last 2 YEARS.

Based on respondents who needed an interpreter to speak with a doctor

UNWEIGHTED BASE 204
WEIGHTED BASE 106
Yes 51%
No 45%
Don't know 3%
Refused -

Q58. During the last 2 YEARS when you needed an interpreter to help you speak with a doctor, who helped you most often—a professional interpreter provided by the clinic or doctor's office, a bilingual staff member at the clinic or doctor's office, or a friend or family member?

Based on respondents who needed an interpreter to speak with a doctor

LINIMETOLITED DAGE	004
UNWEIGHTED BASE	204
WEIGHTED BASE	106
Professional interpreter provided by clinic or doctor's office	16%
A bilingual staff member at the clinic or doctor's office	38%
A friend or family member	36%
Didn't receive interpreter services last 2 yrs (Volunteered)	1%
Other (Volunteered)	3%
Don't know	6%
Refused	*

Q59a. Now I would like to ask you about any health insurance you CURRENTLY have that helps pay for the cost of health care. I'm going to read a list of a few types of health insurance, and I'd like you to tell me which of these you have, if any. First, are you now PERSONALLY covered by private health insurance offered through an employer or union?

	2006
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	59%
No	41%
Don't know	*
Refused	*

Q59b. Are you now PERSONALLY covered by a private health insurance plan that you bought yourself?

	2006
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	16%
No	83%
Don't know	*
Refused	*

^{*} Base modified to 19 and older to match Biennial Survey parameters.

Q59c. Are you now PERSONALLY covered by [Medicaid / Medi-Cal], or some other type of state medical assistance for low-income people?

	2006 [*]
UNWEIGHTED BASE	3475
WEIGHTED BASE	3463
Yes	11%
No	88%
Don't know	1%
Refused	*

Q59d. Are you now PERSONALLY covered by Medicare, the government program that pays health care bills for people over age 65 and for some disabled people?

2006*
3475
3463
20%
78%
1%
*

Q59e. Are you now PERSONALLY covered by health insurance through ANY other source, including military or veteran's coverage?

Based on respondents who are not covered by health insurance through an employer or union AND are not covered by personally bought insurance AND are not covered by Medicaid or Medi-Cal AND are not covered by Medicare

	2006
UNWEIGHTED BASE	623
WEIGHTED BASE	590
Yes	7%
No	92%
Don't know	1%
Refused	*

Q60. Does this mean you personally have NO health insurance now that would cover your doctor or hospital bills?

Based on respondents who are not covered by health insurance through an employer or union AND are not covered by personally bought insurance AND are not covered by Medicaid or Medi-Cal AND are not covered by Medicaid or Medica

	*
	2006 [*]
UNWEIGHTED BASE	583
WEIGHTED BASE	547
I do NOT have health insurance	90%
I HAVE some kind of health insurance	10%
Don't know	1%
Refused	*

^{*} Base modified to 19 and older to match Biennial Survey parameters.

Q61. During the last 12 months, since [INSERT MONTH, 2005], did you have health insurance ALL the time, or was there a time during the year when you DID NOT have any health coverage?

Based on respondents who currently have health insurance

	2006*
UNWEIGHTED BASE	2935
WEIGHTED BASE	2968
Health insurance all the time/Always covered	91%
Had a time without insurance	9%
Don't know	*
Refused	*

Q62. Do you have insurance for your prescription medicines?

Based on respondents who currently have health insurance

	2006
UNWEIGHTED BASE	2935
WEIGHTED BASE	2968
Yes	88%
No	10%
Don't know	2%
Refused	*

D1. RECORD SEX

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Male	46%
Female	54%

D2. What is your age?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
18-29	20%
30-49	39%
50-64	23%
65+	17%
Refused	1%

^{*} Base modified to 19 and older to match Biennial Survey parameters.

D3. Counting yourself, how many adults 18 and older currently live in your household?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
One	20%
Two	59%
Three	13%
Four	6%
Five	1%
Six	*
Seven	*
Eight or more	*

D4. And how many children under the age of 18 currently live in your household?

UNWEIGHTED BASE	3535
WEIGHTED BASE	353
None	58%
One	17%
Two	13%
Three	7%
Four	3%
Five	1%
Six	*
Seven	*
Eight	*
Nine	*
Ten	*
Refused	*

D5. Are you currently married, living as married, widowed, divorced, separated, or have you never been married?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Married	55%
Living as married	3%
Widowed	8%
Divorced	10%
Separated	3%
Never been married	21%
Don't know	*
Refused	*

D6. Are you employed full-time, part-time, are you retired, or are you not employed for pay?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Employed full-time	51%
Employed part-time	11%
Retired	17%
Not employed for pay	16%
Disabled (Volunteered)	4%
Student (Volunteered)	1%
Other (Volunteered)	*
Don't know	*
Refused	*

D7. Is your spouse or partner employed for pay full-time, part-time, or not employed for pay at all?

Based on respondents who have a spouse or partner

UNWEIGHTED BASE 1856
WEIGHTED BASE 2053
Full-time 60%
Part-time 8%
Not employed 31%
Don't know *
Refused *

D8. What is the last grade or class that you completed in school?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Less than high school	15%
High school graduate or equivalent	36%
Some college but no degree	23%
College graduate	17%
Postgraduate	10%
Don't know	*
Refused	*

D9. Are you yourself of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	13%
No	86%
Don't know	1%
Refused	*

D10. Do you consider yourself Mexican, Puerto Rican, Cuban, Dominican, Central American, or from some other Spanish speaking country?

Based on respondents who are Latino or Hispanic

UNWEIGHTED BASE	1007
WEIGHTED BASE	451
Mexican (Includes Mexican American, Chicano)	60%
Puerto Rican	7%
Cuban	3%
Dominican	3%
Central American	11%
Some other Spanish speaking country	12%
Don't know	2%
Refused	2%

D11. What is your race? Are you white, black or African American, Asian, American Indian or Alaska Native, or Native Hawaiian or other Pacific Islander?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
White	75%
African American/Black	12%
Asian	4%
American Indian or Alaska Native	3%
Native Hawaiian or other Pacific Islander	*
Other (SPECIFY)	3%
Don't know	1%
Refused	1%

D14. Last year, that is in 2005, what was your total household income from all sources before taxes? Was it under \$40,000 or \$40,000 or more?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Under \$40,000	40%
\$40,000 or more	49%
Don't know	6%
Refused	5%

D15. Now, just stop me when I get to the right category. Was your income ...

Based on respondents with incomes under \$40,000

UNWEIGHTED BASE	1603
WEIGHTED BASE	1421
Less than \$10,000	18%
\$10,000 to under \$20,000	27%
\$20,000 to under \$25,000	17%
\$25,000 to under \$30,000 or	14%
\$30,000 to under \$40,000	18%
Don't know (DO NOT READ)	4%
Refused (DO NOT READ)	2%

D16. Now, just stop me when I get to the right category. Was your income ...

Based on respondents with incomes \$40,000 or more

UNWEIGHTED BASE	1439
WEIGHTED BASE	1726
\$40,000 to under \$60,000	32%
\$60,000 to under \$100,000	37%
\$100,000 or more	26%
Don't know (DO NOT READ)	2%
Refused (DO NOT READ)	4%

D17. Were you born in the United States?

UNWEIGHTED BASE	3535
WEIGHTED BASE	3535
Yes	84%
No, other country	15%
Don't know	*
Refused	*

D18. About how many years have you lived in the United States—less than five years, 5 to 10 years, more than 10 years?

Based on respondents who were not born in the United States

UNWEIGHTED BASE	1101
WEIGHTED BASE	532
Less than 5 years	16%
5 to 10 years	16%
More than 10 years	67%
Don't know	*
Refused	1%

D19. In the last 12 months have you been without telephone service or not had a working phone for two weeks or more?

 UNWEIGHTED BASE
 3535

 WEIGHTED BASE
 3535

 Yes
 10%

 No
 89%

 Don't know
 *

 Refused
 1%